

Marantec UK Privacy Policy

Customer Privacy Notice



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CUSTOMERS' PRIVACY NOTICE

Marantec UK Ltd is part of the OWF Group of companies, with a parent company based in Germany.

What information do we collect about you?

We collect information about you when you register with us, open an account with us, request a quotation or place an order for products or services. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you to process your order, manage your account and, if you agree, to email you about other products and services we think may be of interest to you. We use your information collected from the website to personalise your repeat visits to our website.

We may share your information with freight companies to enable us to deliver your products and with our suppliers to assist us to fulfil our contractual obligations. We may share your information with credit reference agencies and other companies for use in credit decisions, for fraud prevention and to pursue debtors. Other than as detailed above, we will not share your information with any companies which are not part of the OWF Group.

How long will we store your data?

The data will be stored in line with Marantec UK's data retention policy, which is driven by legal requirements, contractual obligations and operational needs.

Marketing

We would like to send you information about our products and services which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date. You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please click here or email legal@linkcontrols.co.uk.

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please click here for our Subject Access Request Form or email legal@linkcontrols.co.uk. We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. For further information visit www.aboutcookies.org or www.allaboutcookies.org.

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 18 May 2018.

How to contact us

For further information on how your information is used, how we maintain the security of your information and your rights to access information we hold on you, please email legal@linkcontrols.co.uk